

# Veteran Student Services

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Embry-Riddle degree programs are approved by the appropriate State Approving Agency for enrollment of persons eligible to receive education benefits from the Department of Veterans Affairs (VA).

Students must be admitted into an approved degree or certificate program to be eligible to receive benefits. Admission procedures for veterans and other eligible persons are the same as those for other students.

The VA will be appropriately notified of unsatisfactory progress. The student must submit a written request to reinstate education benefits. The request must include proof of academic counseling and the conditions for continued enrollment or re-entrance. The VA will determine eligibility for reinstatement of benefits, based in part on the school's recommendations.

Veterans' progress will be measured according to University standards as published in the catalog, and the rules and regulations of the VA apply. The criteria used to evaluate progress are subject to change. Application and interpretation of the criteria are solely at the discretion of Embry-Riddle. Students using VA Education Benefits to pursue a certificate program who do not maintain a minimum GPA of 2.0 are permitted one probationary term to raise their GPA before VA benefits are terminated.

Students are responsible for notifying the Veterans Certifying Official of any change in their enrollment or change in personal information affecting their eligibility. Students also must remain in compliance with University and Department of Veterans Affairs requirements.

Students may receive education benefits only for courses that are required for their designated degree or certificate program. Students who receive VA benefits are subject to strict academic regulations and should be aware of how auditing courses, repeating a course, changing degree programs or enrollment status, and other actions may affect their eligibility to receive benefits.

## Air University Associate-to-Baccalaureate Cooperative (AU-ABC)

Embry-Riddle Aeronautical University, Worldwide has partnered with the Community College of the Air Force (CCAF) to offer active duty Air Force, Space Force, Air Force Reserve, and Air National Guard members who have completed an AAS degree in specified, approved CCAF degree programs which map to specified, approved ERAU-WW degree programs which are eligible for participation in AU-ABC. Please see our AU-ABC landing page for more information.

## General Education Mobile (GEM)

Embry-Riddle Aeronautical University, Worldwide has partnered with the Community College of the Air Force (CCAF) to provide online general education courses for active duty Air Force, Space Force, Air Force Reserve, and Air National Guard members who want to complete the CCAF Associate in Applied Science (AAS) degree requirements through the General Education Mobile (GEM) Program. As a GEM partner, we offer online courses to meet all five general education disciplines required in a nine week format to complete CCAF's 15 semester hours of general education — Oral Communication, Written Communication, Mathematics, Social Science, and Humanities. Please see our GEM landing page for more information.

## Complaint Policy for Students Receiving VA Education Benefits

Any complaint against the school should be routed through the VA GI Bill® Feedback System by going to the following link: <http://www.benefits.va.gov/GIBILL/Feedback.asp>. The VA will then follow up

through the appropriate channels to investigate the complaint and resolve it satisfactorily.

GI Bill® is a registered trademark of the U.S. Department of Veterans Affairs (VA). More information about education benefits offered by VA is available at the official U.S. government Web site at <http://www.benefits.va.gov/gibill>.

## Mississippi State Grievance Policy

The Mississippi State Approving Agency (SAA), is the approving authority of education and training programs for Mississippi. Our office investigates complaints of GI Bill beneficiaries. While most complaints should initially follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office via email at [saa@msva.ms.gov](mailto:saa@msva.ms.gov).

## Virginia State Grievance Policy

The Virginia State Approving Agency (SAA), is the approving authority of education and training programs for Virginia. Our Office investigates complaints of GI Bill Beneficiaries. While most complaints should follow the school grievance policy, if the situation cannot be resolved at the school, the beneficiary should contact our office via email [saa@dvs.virginia.gov](mailto:saa@dvs.virginia.gov).

## Standards of Progress Policy

A veteran and/or eligible person must make satisfactory progress toward an approved educational objective leading to employment. Veteran and/or an eligible person's "Standard of Progress" will be determined utilizing the Satisfactory Academic Progress (SAP) university policy consisting of a specific overall grade point average, pace, program length, maximum time for completion, attendance, and/or conduct.

## Veterans Pending Payment Compliance

In accordance with Title 38 US Code 3679 subsection (e), this school adopts the following additional provisions for any students using U.S. Department of Veterans Affairs (VA) Post 9/11 G.I. Bill (Ch. 33) or Veteran Readiness and Employment (Ch. 31) while payment to the institution is pending from the VA. This school will not:

- Prevent the student's enrollment
- Assess a late penalty fee to the student
- Require the student to secure alternative or additional funding
- Deny the student access to any resources (access to classes, libraries, or other institutional facilities) available to other students who have satisfied their tuition and fee bills to the institution
- Require that a covered individual borrow additional funds to meet their financial obligation to the institution

However, to qualify for this provision, such students will be required to:

- Provide the enrolling institution with a copy of their VA Certificate of Eligibility (COE) - A "Certificate of Eligibility" can also include a "Statement of Benefits" obtained from the U.S. Department of Veterans Affairs' (VA) website; eBenefits; or a CH 31 Payment Authorization form, for chapter 31.

## Compliance with PL 116-315

Embry-Riddle Aeronautical University complies with Chapter 36 of Title 38 U.S.C. § 3672(b)(2)(A) and 3675(b)(4) which requires accredited institutions to be eligible for and participate in the Federal Student Aid program under Title IV of the Higher Education Act of 1965 (HEA) to be eligible to receive GI Bill funds.

Embry-Riddle Aeronautical University complies with Public Law 116-315, Section 1018. VA beneficiaries are provided a College Financing Plan displaying the variety of costs and financial aid options for their chosen educational program. For additional information, contact the financial aid office or the School Certifying Official.

## Alabama Campuses Program Offerings:

**Programs offered at Fort Rucker, AL, Redstone Arsenal, AL, and Mobile, AL:** AS Aeronautics, AS Aviation Business Administration, AS Aviation Maintenance, AS Engineering Fundamentals, AS Technical Management, BS Aeronautics, BS Aviation Business Administration, BS Aviation Maintenance, BS Business Analytics, BS Communication, BS Emergency Services, BS Engineering, BS Engineering Technology, BS Homeland Security, BS interdisciplinary Studies, BS Logistics and Supply Chain Management, BS Project Management, BS Safety Management, BS Technical Management, BS Uncrewed and Autonomous Systems Applications, MS Aeronautics, MS Aerospace Engineering, MS Aviation and Aerospace Engineering, MS Aviation and Aerospace Sustainability, Master of Aviation Maintenance, Master of Business Administration in Aviation, MS cybersecurity Management & Security, MS Engineering Management, MS Human Factors, MS Human Security & Resilience, MS Information Security and Assurance, MS Leadership, MS Logistics and Supply Chain Management, MS Management, MS Management Information Systems, MS Occupational Safety Management, MS Project Management, Master of Systems Engineering, MS Uncrewed and Autonomous Systems, Certificate Aviation Maintenance Technology Part 65.

**Programs Offered at Mobile-Brookley, AL:** Certificate Aviation Maintenance Technology Part 65, AS Aeronautics, AS Aviation Business Administration, AS Aviation Maintenance, AS Engineering Fundamentals, AS Technical Management, BS Aeronautics, BS Aviation Business Administration, BS Communication, BS Emergency Services, BS Engineering, BS Engineering Technology, BS Homeland Security, BS Interdisciplinary Studies, BS Logistics and Supply Chain Management, BS Project Management, BS Safety Management, BS Technical Management, BS Uncrewed and Autonomous Systems Applications, MS Aeronautics, MS Aerospace Engineering, MS Aviation and Aerospace Sustainability, Master of Aviation Maintenance, Master of Business Administration in Aviation, MS Cybersecurity Management & Policy, MS Engineering Management, MS Human Factors, MS Human Security & Resilience, MS Information Security & Assurance, MS Leadership, MS Logistics and Supply Chain Management, MS Management, MS Management Information Systems, MS Occupational Safety Management, MS Project Management, Master of Systems Engineering, MS Uncrewed and Autonomous Systems.

## Contact

For further information concerning approved programs of study and the application process, eligible persons should contact the Worldwide Military & Veteran Student Services Office in Daytona Beach, Florida.

### Worldwide Military & Veteran Student Services

Embry-Riddle Aeronautical University  
1 Aerospace Blvd.  
Daytona Beach, FL 32114-3900  
Telephone: 1-855-785-0001  
Fax: 386-323-8816  
Email: [wwva@erau.edu](mailto:wwva@erau.edu)

For additional information concerning Veterans Education Benefits administered by the Department of Veterans Affairs, go to [www.gibill.va.gov](http://www.gibill.va.gov).

## Colorado Campus Locations:

- **Colorado Main campus:** Embry-Riddle Aeronautical University, 1661 O'Connell Blvd. Building 1012, Room 237-238, Fort Carson, CO 80913
- **Romania Campus:** Embry-Riddle Aeronautical University, Mihail Kogalniceanu Strada Tudor Vladimirescu, 907195, Romania
- **Other ERAU Worldwide Locations:** <http://worldwide.erau.edu/locations>